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The Saratoga County Long Term Care Services Directory is written, compiled and edited by the Saratoga County Office for the Aging.

All information herein is accurate as of March 2019. However, as changes in the agencies and services occur frequently, the reader is encouraged to directly contact the agencies or Saratoga County Office for the Aging @ 518-884-4100 for the most current information.

As every attempt was made to comprehensively cover services for disabled individuals and older adults in the Saratoga County area, *The Saratoga County Long Term Care Services Directory* apologizes for any oversights or omissions. If you know of a service or program that you feel would be appropriate for this guide, please provide as much information as possible on the enclosed evaluation form and mail or fax to us at 518-884-4104 or let us know by e-mail at aging@saratogacountyny.gov.



Sandra M. Cross DIRECTOR

# Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 518-884-4100

March 2019

To the users of this directory:

On behalf of the Saratoga County Office for the Aging, I am pleased to present the tenth edition of the Saratoga County Long Term Care Services Directory. The intent of this directory is to provide caregivers and consumers alike with a comprehensive listing of long term care services available to them within our county. An index has been included to make your search for services easier.

After reviewing the directory, please take a few minutes to complete the evaluation located on the back page. For us to continue to provide a comprehensive list of services in the most user-friendly format, we need to hear from you, the users of the directory. If you have any questions or concerns regarding the directory, please feel free to call us at 518-884-4100.

Sincerely,

Sandra M. Cross Director

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### **SECTION 1: DIRECTORY OF SERVICES**

# **ABUSE AND NEGLECT**

Adult Abuse Saratoga County Department of Social Services

> 152 West High Street Ballston Spa, NY 12020 518-884-4159

Hours: 9 a.m. – 5 p.m. weekdays. Adult Protective Unit offers services to mentally and/or physically impaired adults who are 18 years or older and in danger. Includes investigations, counseling, arranging for support systems, alternative living, medical care, legal services, receipt of entitlements, and coordination of services.

Long Term Care Ombudsman Catholic Charities Senior Caregiver and Support Services

1462 Erie Blvd. 2nd Floor Schenectady, NY 12305

518-372-5667

www.ccseniorservices.org

Hours: 9:00 a.m. - 4:00 p.m. weekdays
This program trains and certifies
volunteers to act as advocates for the
residents of long term care facilities
(including nursing homes and adult
homes) in resolving complaints and
securing their right to quality care.
Additional programs available;
Caregiver Program, Meals on Wheels,
Mental Health Counseling, Nutrition
Counseling, and Transportation. Call for
more information including the
opportunity to volunteer.

# **ADULT HOMES**

An adult home (Level II) is an adult care facility established and operated to provide 24-hour long term residential care, room, board, housekeeping, personal care, and supervision to five or more adults unrelated to the operator (the facilities listed herein vary greatly in size). Adult homes (Level I) offer no skilled nursing care. For a list of area homes with four or fewer beds, contact Saratoga County Dept. of Social Services, 884-4159.

#### **Cook Adult Home**

1 Prospect Street Mechanicville, NY 12118 518-664-8014

www.cookadulthome.com

### **Home of the Good Shepherd**

www.homeofthegoodshepherd.com 26 Rock Rose Way Malta, NY 12020 518-581-2800 / Fax 581-8030

Memory Care 390 Church St Saratoga Springs, NY 12866 518-584-3317 / Fax 691-2433

400 Church Street Saratoga Springs, NY 12866 518-450-7360 / Fax 450-7525

198 Bluebird Road South Glens Falls, NY 12803 518-792-1000 / Fax 792-1066

60 Waller Rd Wilton NY 12831 518-580-0702 / Fax 580-0709 Peregrine (Beacon Pointe Memory) Senior Living

> 1 Emma Lane Clifton Park, NY 12065 518-371-2200

www.peregrineseniorliving.com

### **ADVOCACY**

In Our Own Voices-LGBT & People of Color

245 Lark Street Albany, NY 12210 518-432-4188

www.inourownvoices.org

Lambda Legal National Headquarters Transgender Rights

120 Wall St., 19<sup>th</sup> Floor New York, New York 10005 (212) 809-8585

www.lambdalegal.org

LGBT Aging Center - National Headquarters/National Resource Center on LGBT Aging c/o SAGE 305 7<sup>th</sup> Ave., 15<sup>th</sup> Floor New York, New York 10001 (212) 741-2247 www.lgbtagingcenter.org

Service / Advocacy for GLBT Elders <u>www.sageusa.org</u> (older adults) Same info as LGBT Aging Center

NAMI - National Alliance for the Mentally Ill <u>www.nami.org</u> 3803 N. Fairfax Dr., Suite 100 Arlington, VA 22203 800-950-NAMI (6264) (703) 524-7600

NIMH - National Institute of Mental Health <u>www.nimh.nih.gov</u> 6001 Executive Blvd. Rm. 6200, MSC 9669 Bethesda, MD 20892-9663 866-615-NIMH (6464) National Center for Transgender Equality

1133 19<sup>th</sup> St. NW Washington D.C. 20036 (202) 642-4542 www.transequality.org

Pride Center of the Capital Region 332 Hudson Avenue Albany, NY 12210 518-462-6138 www.capitalpridecenter.org

New York State Wide Senior Action Council, Inc.

275 State Street Albany, NY 12210 518-436-1006/800-333-4374 www.nysenior.org

# BENEFITS

American Association for Retired Persons (AARP), Albany Chapter 1 Commerce Plaza, Suite 706 Albany, NY 12260 434-4194 (Legislative Office) 855 Central Ave Albany, NY 12260 518-437-0176 www.local.aarp.org/albany-ny/

**National Grid** 

300 Erie Blvd. West Syracuse, NY 13202 Customer Service: 800-642-4272 (hours till 7 p.m.) Payment Arrangements: 800-443-1837

www.ngrid.com

Hours: 7 a.m-9 p.m. weekdays, Sat. 7 a.m.-5 p.m.

National Grid provides Budget Plan, Direct Pay Plan, Online Bill Pay, Extended Due Date, Third Party Notification, Large Print/Braille/Voice Bill, TDD-TYY Access, Language Line, Deferred payment, Low Income Customer Assistance/ Affordability.

# Saratoga County Department of Social Services

152 West High Street Ballston Spa, NY 12020

www.saratogacountyny.gov

Hours: 9 a.m. - 5 p.m. weekdays.

Managed Care 518-884-4153

# Medicaid 518-884-4148

Medicaid provides medical coverage for all ages that have insufficient income and/or resources to meet the cost of necessary medical care as determined by state standards.

# **SNAP (Formally Food Stamps) 518-884-4155 or 518-587-3030**

Issue a benefit card with a monthly allotment for food purchase to those who meet income eligibility guidelines.

# Temporary Assistance & Disability Assistance 518-884-4144

Temporary assistance provides financial support and emergency assistance to individuals and families who meet income and resource eligibility criteria.

Home Energy Assistance Program 518-884-4146 or 518-884-4111

HEAP will provide energy assistance to families with low

incomes by issuing regular and emergency grants to fuel dealers for heating and utility related costs.

### **Social Security Administration**

Hours: 9 a.m. - 4 p.m. weekdays 9 a.m.-12 p.m. Wed. www.socialsecurity.gov

> Schenectady County 1 Broadway Center 8<sup>th</sup> Floor, Ste. 801 Schenectady, NY 12305 866-964-1296 or 866-964-0018 TTY 382-9489

Glens Falls Office 17 Cronin Road, Suite 1 Queensbury, NY 12804 877-405-4875 TTY 745-5719

# **Southern Adirondack Independent Living Center**

Country Club Plaza 418 Geyser Rd Ballston Spa, NY 12020 518-584-8202

71 Glenwood Ave Queensbury, NY 12804 518-792-3537

www.sailhelps.org

Hours: 8 a.m.-4 p.m. weekdays.
The center provides assistance to individuals with disabilities, family members, and other interested parties concerning accessing and continuing SSI, SSDI, Survivor's Benefits, DAC Benefits, NYS Disability, Worker's Compensation, VA Benefits, and Public Assistance. Benefits advisement includes counseling and training concerning work incentive programs and legislation (Medicaid Buy-In Program, 1619B Provision, IRWE's etc.) that allows

individuals with disabilities to work. Voicemail available.

Veterans Affairs Division, New York State, Saratoga County Office Building

> 2144 Doubleday Ave Ballston Spa, NY 12020 518-884-4115

www.saratogacountyny.gov

Hours: 9 a.m. - 5 p.m. weekdays. Counseling to veterans, dependents, and surviving spouses on service benefits, application processes, problem solving, and representation with Veterans Administration. Assists in applying for federal and state benefits such as pensions, compensations, blind annuities educational services, and burial benefits. Eligibility: Veterans and dependents.

#### **CANCER SERVICES**

### American Cancer Society 800-227-2345

www.cancer.org

Services include Road to Recovery, Reach to Recovery, Interactive Online Classes, Help with Lodging, Information and Resources, Look Good Feel Better, Cancer Survivors and Caregivers Cancer Survivors Network.

# Cancer Services Program of Saratoga County

Offers screening, support and information. Offers Breast Cancer Screening, Cervical Cancer Screening and Colorectal Cancer Screening. For uninsured Men/Women ages 40-64.

211 Church Street Saratoga Springs, NY 12866 518-580-2078 866-442-CANCER (2262)

#### www.cancer.org

#### To Life!

410 Kenwood Avenue Delmar, NY 12054 518-439-5975

www.tolife.org

The Capital Region's Personal Source for Breast Cancer Education & Support. Offers Education Forums, Women's Health, Breast Health Workshops, Wellness from Within, Support Groups, Cancer Mentoring, Resource Library, Volunteer Opportunities.

> Personalized Boutique Services 110 Spring Street Saratoga Springs, NY 12866 518-587-3820

# CASE MANAGEMENT/COUNSELING

Catholic Charities of Saratoga, Warren and Washington Counties 142 Regent Street Saratoga Springs, NY 12866 518-587-5000/518-793-6212

www.ccrcda.org

Hours: 9 a.m. – 5 p.m. weekdays Catholic Charities provides counseling and advocacy services to individuals and families including assessments, benefit reviews, application assistance and general case management activities.

CHOICES-St. Peter's Hospital St. Peter's Health Partners 315 South Manning Boulevard Albany NY 12208 518-525-6803

www.sphp.com/cc

Provide comprehensive assessment for older adults, development of a care plan, and care management by Elder Care Consultants. Care coordination.

transition, crisis intervention, consultations and standby support.

# Elder Care Program of the Mechanicville Community Center 6 South Main Street Mechanicville, NY 12118 518-664-8322 x1011

Hours: 9 a.m. - 5 p.m. weekdays Provides advocacy for the elderly.

# Saratoga County Alcohol and Substance Abuse Services 135 South Broadway Saratoga Springs, NY 12866 518-584-9030

Hours: Mon – Wed - Fri 8:30 am – 5:00pm

Information and referral, evaluation, individual and group counseling and intervention. 24 hour on call is available. Walk-in services are available M/W/F; doors open at 8:30am for drug and alcohol abuse.

# Saratoga County Mental Health Center

135 South Broadway Saratoga Springs, NY 12866 518-584-9030 24 hr emergency

# Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 518-884-4100

Hours: 9 a.m.-5 p.m. weekdays. www.saratogacountyny.gov

# Senior Hope Counseling, Inc. 301 S. Allen St., Suite 6 Albany, NY 12208 518-489-7777

www.seniorhope.org

Hours: 9 a.m. – 5 p.m. weekdays. Evaluation and assessment services, individual case management, relapse prevention groups, individual and family chemical dependence counseling, depression, anxiety, and stress management counsel.

# Seton Addiction Services 1300 Massachusetts Avenue Troy, NY 12180 518-268-5542

Seton offers inpatient treatment for substance abuse, detoxification and rehabilitation.

www.sphp.com

# **Southern Adirondack Independent Living Center**

Country Club Plaza 418 Geyser Rd. Ballston Spa, NY 12020 518-584-8202 or Queensbury 518-792-3537 x329 www.sailhelps.org

Hours: 8 a.m. - 4 p.m. weekdays

# Case Management/Service

Coordination: The center provides short-term case management and service coordination services, as well as linkage and referral to other service systems (DOH, OMRDD, OMH, SOFA, etc.). Center staff will assist with eligibility determinations and gathering documentation to access funded case management and service coordination services. If requested, center staff will continue to work with individuals with disabilities as advocates once they are enrolled in funded services.

Counseling: The center provides counseling and teaching and facilitates information giving and sharing for individuals with disabilities, family members and other interested parties on both an individual and a group basis.

# Trinity Eldercare 19 Wayne Court

### Queensbury, NY 12804 518-798-4742 or 518-796-0603

www.trinityeldercare.com

Provides comprehensive assessment, coordination and management of services, determining affordability of services and accessing resources. Assists with Medicaid insurance information and applications. Provide options and alternatives for home based care. Assistance with nursing home applications. Senior Driving Solutions-provides self-assessment tools for older drivers.

# CHURCH - RELATED ASSISTANCE

# Christ Episcopal Church 15 West High Street Ballston Spa, NY 12020 518-885-1031

www.4ChristChurch.org

The church offers a food pantry that is open 10 a.m. – noon on Mon, Wed, Thurs, and Fri. Emergency food supplies available on Wed. from 5 p.m. – 7 p.m.

# Corinth First Presbyterian Church 199 Palmer Avenue Corinth, NY 12822 518-654-9432

www.corinthfirstpres.org

Share the warmth fund emergency/ emergency fuel. Call the church for information. Community Churches Food Pantry is at Theater Guild on 4<sup>th</sup> St, Corinth Tues. 2-5 p.m. Fri. 2-5 p.m.

The Corinth YMCA 119 Gabriel Road, Corinth NY 518-583-9697, x191 (Director)

www.srymca.org

An Alzheimer's Caregivers Support Group meets on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays @ 2:00-3:00 p.m. located at

# First Baptist Church 202 Milton Avenue Ballston Spa, NY 12020 518-885-8361

www.bspabaptist.org

The church operates a food pantry 1<sup>st</sup> and 3<sup>rd</sup> Tues. 9-11am, Thurs., 4:30 p.m. – 6:30 p.m.

### Shenendehowa United Methodist Church

971 Route 146 Clifton Park, NY 12065 518-371-7964

www.shenumc.org

The church offers a free community dinner once a month; usually the last Tuesday of the month, however, please note schedule may change due to the holiday season. Please review our schedule on our website **shenumc.org.** 

# Soul Saving Station Church PO Box 104, 62 Henry Street Saratoga Springs, NY 12866 518-584-3122

www.soulsavingstationchurch.com

The church provides spiritual counseling, religious services, family contacts & referrals.

# Code Blue Homeless Shelter 518-581-1097 14 Walworth St (Operates all year) Saratoga Springs, NY 12866 62 Henry St (Extreme weather)

www.codebluesaratoga.org
Program runs from November 15<sup>th</sup> to
March 15<sup>th</sup>.

# **South Glens Falls United Methodist Church**

15 Maplewood Parkway

# South Glens Falls, NY 12803 518-793-1152

<u>www.umc.org</u> Services offered include prayer,

counseling and support.

Mon. – Fri. 8:30 a.m. – 12:30 p.m.

Wed. – grief share and Sunday morning services start at 9:45 am.

# St. Edward the Confessor Catholic Church

569 Clifton Park Center Road Clifton Park, NY 12065 518-371-7372

www.stedwardsny.org

The church programs include a parish nurse program, friendly visitors, and bereavement committee.

# St. Peters Catholic Church 241 Broadway Saratoga Springs, NY 12866 518-584-2375 Church 518-306-5243 Outreach www.stpetersaratoga.com

The church offers a variety of information programs. Outreach program Mon – Wed - Fri. - 9-noon.

# St. Therese Rosary Altar Society PO Box 251 105 Ballard Rd Gansevoort, NY 12831 518-587-3180 Deacon Boyd

The society offers a substitute caregiver program for emergency situations. Also, there is a food pantry twice a month Thursdays 10-12pm.

# **CREDIT COUNSELING**

Southern Adirondack Independent Living Center Country Club Plaza 418 Geyser Rd.

# Ballston Spa, NY 12020 518-584-8202 or 518-792-3537

www.sailhelps.org

Hours: 8 a.m. - 4 p.m. weekdays. Direct training and instruction to individuals with disabilities, family members and other interested parties to develop independent living skills in the areas of budgeting, financial management, and household management.

# DAY CARE, ADULT

Bright Horizons 1673 Route 9, Suite 4 Clifton Park, NY 12065 518-371-2191

www.colonieseniors.org

Hours: 8 a.m.- 4:30 p.m. weekdays A safe and supportive environment along with a nutritious breakfast, hot lunch and snack and various activities.

Lena's Adult Day Care Services 230 Bluebird Rd. South Glens Falls, NY 12803 518-792-7797 or 518-681-7797 www.lenasads.com

Hours: 7 a.m. -6 p.m. weekdays A non-threatening home environment offering companionship, stimulating activities, and nutritious lunches/ snacks. Experienced staff gives personal attention and care for family members at an affordable rate.

# Schuyler Ridge Residential Health & Adult Day Care

1 Abele Boulevard Clifton Park, NY 12065 518-371-1400

# www.schuylerridge.org or www.sphp.com

Hours: 7:30 a.m.-8 p.m. weekdays. Schuyler Ridge is a 120 bed skilled nursing facility offering occupational, physical, and speech therapy, spiritual care, social services and nutritional services as well as a Day Care Program.

Wesley Senior Solutions 396 Louden Rd Saratoga Springs, NY 12866 518-584-1200

www.thewesleycommunity.org

Offering private pay home care

### **DENTAL SERVICES**

Albany Dental Clinic 900 Lark Dr Albany, NY 12207 518-465-4771

#### Ellis Dental

600 McClellan Street Schenectady, NY 12304 518-382-2270

Hometown Health Centers 1044 State Street Schenectady, NY 12307 518-370-1441

Hudson Valley Community College Dental Hygiene Clinic Fitzgibbons Health Tech Center 80 Vandenburgh Ave, Room 127 Troy, NY 12180-6096 518-629-7400

Low fee dental cleanings and x-ray. Hudson Valley Community College is committed to providing the best patient-centered treatment possible, while providing the students with an excellent learning experience. Free cleanings for seniors are available and low-

cost x-rays. The program operates September-April by appointment only.

Saratoga Community Health Center 24 Hamilton Street Saratoga Springs, NY 12866 518-886-5600 Mon.-Thurs. 7:30am-7:00pm Fri. 8:00am-4:30pm

# DISABLED ADVOCACY AND SERVICES

The following agencies provide support programs and services to individuals with disabilities including intervention, rehabilitation, day programs, and various support groups. Contact the agencies for information and hours of operation.

AIM Services Inc. 4227 Route 50 Saratoga Springs, NY 12866 518-587-3208 www.aimservicesinc.org

Catholic Charities Disabilities Service 1 Park Place, Suite 200 Albany, NY 12205 518-783-1111 www.ccdservices.org

Center for Disability Services
314 South Manning Boulevard
Albany, NY 12208
518-437-5700
www.cfdsny.org

Prospect Child & Family Care
Tri-Counties
133 Aviation Road
Queensbury, NY 12804
518-798-0170
www.prospectcenter.com

#### Saratoga Bridges

16 Saratoga Bridges Boulevard Ballston Spa, NY 12020 518-587-0723

www.saratogabridges.org

Saratoga Bridges (formerly Saratoga ARC) provides a wide variety of service to persons with intellectual disabilities. Services include residential services, service coordination, day services, clinical services, community habilitation, respite, transportation, family support, guardianship supports and employment contacts.

# **Southern Adirondack Independent Living**

Country Club Plaza 418 Geyser Road Ballston Spa, NY 12020 518-584-8202 or 518-792-3537 www.sailhelps.org

Hours: Mon. - Fri. 8 a.m. - 4 p.m.Provides services to promote personal independence, self-help, equal access, peer role modeling, personal growth and empowerment for individuals of any age regardless of ethnicity, gender, religion, living situation or financial status. Services include Information and Referral, Peer Counseling, Individual and Systems Advocacy, Independent Living Skills Training, Architectural Barrier Consultation, Benefit and Entitlement Counseling, Disability Awareness Training, School Advocacy and Transition Support, Errand Support and Voter Registration. The Center provides equipment assessment and loan through the TRAID Project, Computer Skills Assessment and Training through the Center for Adaptive Computer Technology (CACT), Traumatic Brain Injury Services through the TBI Regional Resource Center and Nursing

Home Transition and Diversion Services.

New York State Justice Center for Protections of People with Special Needs

> 161 Delaware Ave Delmar, NY 12054 518-549-0513 or 800-624-4143

www.justicecenter.ny.gov

Hours: 9 a.m. - 5 p.m. weekdays.

#### **ACCES-VR**

NYS Ed Dept. 80 Wolf Road, 2<sup>nd</sup> Fl, Suite 200 Albany, NY 12205 518-473-8097

www.accesnysed.gov/vr

Hours: 8:30 a.m.-5 p.m. weekdays. ACCES-VR promotes educational equity and excellence for students with disabilities while ensuring that they receive the rights and protection to which they are entitled; assures appropriate continuity between the child and adult services systems; and provides the highest quality vocational rehabilitation and independent living services to all eligible persons as quickly as those services are required to enable them to work and live independent, self-directed lives.

#### Wildwood Programs

1190 Troy Schenectady Rd. Latham, NY 12110 518-640-3300

www.wildwoodprograms.org

Working with families and community to empower and enable children and adults with autism neurological learning disabilities, and other developmental disorders to lead independent, productive and fulfilling lives.

# DURABLE MEDICAL EQUIPMENT

The following suppliers are enrolled in Medicare.

#### Lincare

4 Airport Park Blvd. Latham, NY 12110 518-782-7770

www.lincare.com

Hours: 8 a.m. - 5 p.m. weekdays. Services include oxygen and respiratory care equipment/services, hospital beds, and wheelchairs.

**Hannaford - www.hannaford.com** 

95 Weibel Avenue Saratoga Springs, NY 12866 518-587-0681

262 Saratoga Rd., Suite 1 Glenville, NY 12302 518-384-0246

11 Trieble Ave. Ballston Spa, NY 12020 518-885-4672

19 Clifton Country Rd. Clifton Park, NY 12065 518-373-7915

27-41 Gansevoort Rd South Glens Falls NY 12803 518-798-2847

ProcAir, Inc.

4A Northway Lane Latham, NY 12110 518-664-6654

www.medicalserviceco.com

Services include: Medical Equipment, respiratory equipment, oxygen, hospital

beds, wheelchairs walkers, canes and specialty beds.

Prime Care Medical Equipment 16 Walker Way Albany, NY 12205 518-456-6192 or 888-840-8068

www.primecaremed.com

Ramps, stair lifts, ceiling lifts, lift chairs, electric door openers, handicapped accessible showers, bathroom modifications, wheelchairs, scooters, durable medical equipment and oxygen.

The following suppliers are not enrolled in Medicare.

**Coram CVS Specialty Infusion Services** 

> 12 Jupiter Lane Albany, NY 12205 869-689-2900/800-289-1515 www.coramhc.com

**Eazylift Elevators** 

836 Troy-Schenectady Road Latham, NY 12110 518-393-2274/(888) 558-LIFT

www.thealbanyliftcompany.com

Stair lifts, residential elevators, custom lifts and ramps.

The following agencies loan or donate durable medical equipment.

NYS Justice Center for Protection of People with Special Needs 161 Delaware Ave Delmar, NY 12054 518-549-0200 or 800-624-4143 www.justicecenter.ny.gov

Hours: 9 a.m. - 5 p.m. weekdays. Administers the TRAID-IN program where used devices are matched with individuals needing them. They are either sold or donated with all negotiations taking place between the matched parties. This service is statewide and free.

# Clifton Park Senior Center 6 Clifton Common Court Clifton Park NY 12065 518-383-1343

www.shenacc.org

Hours: 9 a.m. - 4 p.m. weekdays. Free equipment is loaned out as needed. Items include walkers, canes, and wheelchairs. Donations accepted.

# Southern Adirondack Independent Living Center,

Country Club Plaza 418 Geyser Rd Ballston Spa, NY 12020 518-584-8202 Queensbury 518-792-3537

www.sailhelps.org

Hours: 8 a.m. - 4 p.m. weekdays. Free loan of durable medical equipment and assistive devices (hospital beds, wheelchairs, walkers, commodes, shower benches/chairs, walkers, standing frames, crutches, canes, etc.) based upon individual need for 30 days or more. The center provides assistance with obtaining devices and equipment from other sources. The center provides assessment for adaptive computer hardware and software and training to use specialized programs as needed.

# 24 HOUR EMERGENCY RESPONSE SYSTEMS

Direct Link 518-584-5885

Eddy Lifeline 518-274-6200

Ellis Medical Alert Service 518-382-2224

Glens Falls Hospital Medical Alert Service

> 25 Willowbrook Rd., Suite 1 Queensbury, NY 12804 518-409-8100

LifeFone

16 Yellowstone Avenue White Plains, NY 10607-1324 800-882-2280

CST/Link to Life 137 North Street, Suite 209A

Pittsfield, MA 01201 888-557-4462

Saratoga Hospital Phillips Lifeline 211 Church Street Saratoga Springs, NY 12866 866-674-9900, x4399

St. Peters Lifeline – Eddy Health Alert 518-833-1040

# **FOR EMERGENCY** Dial 9-1-1

# **EMERGENCY SHELTERS**

Direct Salvation Army
PO Box 652
27 Woodlawn Ave.
Saratoga Springs, NY 12866
518-584-1640

Hours: 8 a.m. – 4 p.m. weekdays. Emergency assistance with food. Serve hot breakfast weekdays 8:15 a.m.-9:45 a.m. Group programs are also offered.

# Saratoga County Rural Preservation Company- The Vet House (Male Veterans)

36 Church Avenue Ballston Spa, NY 12020 518-885-0673

www.vchcny.org

Hours: 8 a.m. – 4 p.m. weekdays. This agency is a transitional facility for homeless male veterans. Services include help with permanent housing for veterans and their families, rental assistance programs and mortgage assistance for affordable home ownership.

# Saratoga County Rural Preservation Company- Guardian House (Female Veterans)

1214 Saratoga Road Ballston Spa, NY 12020 518-885-0093

www.vchcny.org

Hours: 8 a.m. - 4 p.m. This agency is a transitional facility for homeless female veterans. Services include help with permanent housing for veterans and their families, rental assistance programs and mortgage assistance for affordable home ownership.

Shelters of Saratoga, Inc. 14 Walworth Street Saratoga Springs, NY 12866 518-581-1097

www.sheltersofsaratoga.org

Hours are 24 hours per day, 365 days per year. Services include emergency housing, case management, referrals, advocacy, and placement services.

### **FOOD SERVICES/NUTRITION**

Cornell Cooperative Extension of Saratoga County

50 West High Street Ballston Spa, NY 12020 518-885-8995

saratoga@cornell.edu

Hours: 8 a.m. – 5 p.m. weekdays. Provides nutrition & food programs help Saratoga County residents to achieve and maintain a healthy weight, promote health, and prevent disease through workshops on healthy eating and cooking. Programs such as Strong Women Healthy Hearts and Dining with Diabetes strive to reduce the incidence of heart disease and diabetes.

# Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 518-363-4020

www.saratogacountyny.gov

Hours: 9 a.m. – 5 p.m. weekdays. Home Delivered Meals offer a hot, nutritious noon meal that is delivered to home-bound seniors throughout Saratoga County. There is a suggested contribution of \$2.00 per meal. Saratoga OFA also has a list and numbers for congregate meal sites and food pantries.

# SNAP (Formally Food Stamps) 152 West High Street Ballston Spa, NY 12020 518-884-4155 or 518-587-3030

www.saratogacountyny.gov

Hours: 9 a.m. – 5 p.m. weekdays. Issue a benefit card with a monthly allotment for food purchase to those who meet income eligibility guidelines.

# HEALTH CARE INFORMATION & ASSISTANCE

# American Cancer Society Capital NY Region 1 Penny Lane Latham, NY 12210 518-220-6901 option 3

www.cancer.org

# Capital Region Diabetes and Endocrine Care

63 Shaker Road, Ste.201 Albany, NY 12204 518-471-3636

www.sphpma.com

Hours: Mon. – Thurs. 8:00 a.m. - 4:30 p.m. and Fri. 8:00 a.m. – 3:30 p.m. Comprehensive education sessions including Introduction and Monitoring, Nutrition, Living Healthy with Diabetes and Exercising your Mind and Body. The sessions are based on ADA standards and taught by certified diabetes educators,

including nurse educators, and registered

dieticians. Sessions can be taken individually or in groups.

# Community Hospice of Saratoga 179 Lawrence Street Saratoga Springs, NY 12866 518-581-0800

www.communityhospice.org

Hospice provides care to seriously ill people and their families in the home setting, hospital, adult homes, and nursing facilities.

### **Elderly Pharmaceutical Insurance Coverage (EPIC)**

PO Box 15018 Albany, NY 12212 800-332-3742

www.health.ny.gov

Hours: 8 a.m. – 5 p.m. weekdays. The Elderly Pharmaceutical Insurance Coverage (EPIC) is a NYS. Dept. of Health Program designed to help NYS residents who are 65 and older cope with the high cost of prescription drugs.

# Epilepsy Foundation of NENY 3 Washington Square Albany, NY 12205 518-456-7501 or 800-894-3223

www.epilepsy.com

This service offers information and referral, education, as well as service coordination.

# Glens Falls Association for the Blind and Visually Impaired

144 Ridge Street Glens Falls, NY 12801 518-792-3421

www.afb.org

Hours: 8:30 a.m. - 4:30 p.m. weekdays. GFABVI provides information and referral, rehabilitation, exams and aides, screenings, teaching and casework.

# Healthy Capital District Initiative 175 Central Ave

Albany, NY 12206 518-462-7040

www.hcdiny.org

Helps low income residents with public health insurance needs. Free services and appointments can be scheduled at several available site locations. Home visits are available.

# Northeastern Association of the Blind 301 Washington Avenue Albany, NY 12206 518-463-1211

www.naba-vision.org

Hours: 8 a.m. – 4 p.m. weekdays. NABA provides vision rehabilitation services to help older adults remain active, independent as they experience vision loss. Programs and services include low vision exams, vision aids, vision rehabilitation therapy, vocational assistance, technology training, orientation & mobility and counseling. Services are free to the legally blind. Low vision education programs are available to groups, schools, professionals, senior centers and health care organizations.

# Saratoga Community Health Center 24 Hamilton St Saratoga Springs, NY 12866 518-886-5600

www.saratogacommunityhealthcenter.org Hours: Mon.-Thurs. 7:30 a.m. - 7 p.m. Friday 7:30 a.m. - 4 p.m.

Saratoga Community Health Center provides high-quality, affordable routine medical care, including primary care, dental care, and mental health service to members of our community, regardless of their ability to pay. The Center has plenty of on-site parking and is easily accessible via public transportation.

# Seton Health Incontinence and Wound Services

147 Hoosick Street, Suite E Troy, NY 12180 518-268-5380

www.sphp.com

Assessment and treatment of bladder control difficulties, healing of wounds and podiatry. Accepts Medicaid.

# Simplifying Lives for a Cause, Inc. 518-384-3878

www.lifemaidsimple.org

A local non-profit organization dedicated to providing six free cleanings for cancer patients, or the parents of cancer patients undergoing treatment for cancer.

# The Wound Healing Center Glens Falls Hospital 102 Park Street Glens Falls, NY 12801 518-926-1500

www.glensfallshospital.org

Hours: 8:00 a.m. – 4:30 p.m. Offers a progressive approach to traditional wound healing. An individualized treatment plan is developed for each person.

# YMCA of Saratoga County 290 West Avenue Saratoga Springs, NY 12866 518-583-9622 Medical Park Drive Malta, NY 12020 518-583-9623

www.srymca.org

Hours: 5 a.m. - 11 p.m. weekdays, Sat. 6 a.m. - 6 p.m., Sun. 6 a.m. - 9 p.m. Services to promote development of mind, body and spirit. Including health and wellness, aquatics, child care, art, camps, and community programs.

# HEALTH INSURANCE CLAIMS AND ASSISTANCE

NY Medicaid (Maximus) 888-401-6582 Customer Services 855-222-8350 Evaluations 800-541-2831 Helpline

Mon. – Fri. 8:30 a.m. – 8:00 p.m., Sat. 10 a.m. – 6 p.m. The Conflict – Free Evaluation and Enrollment Center (CFEEC) is a program that determines if you need Medicaid community-based long term care for at least 120 days. Individuals may qualify for managed long term care, home care and other long term care services. Services provided from a Medicaid-approved managed care plan.

# Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 518-884-4100

The Health Insurance Information, Counseling and Assistance Program (HIICAP) has trained staff and volunteers to answer questions and provide confidential information and counseling about Medicare A & B and Part D prescription drug, Medicare Supplemental Insurance, Managed Care, Medicaid, QMB, EPIC, and Long Term Care Insurance throughout Saratoga County. Call for details including volunteer opportunities.

# Saratoga Hospital Health Insurance Navigation Program

59D Myrtle Street Park Saratoga Springs NY 12866 518-580-2021

Hours: 9 a.m. - 5 p.m. weekdays. Offsite appointments on evening and weekends. Assistance with applications for Child Health Plus, Family Health

Plus and Medicaid for people under the age of 65.

# Southern Adirondack Independent Living

Country Club Plaza 418 Geyser Rd Ballston Spa NY 12020 518-584-8202 or 518-792-3537

Hours: 8 a.m. – 4 p.m. weekdays. Information and assistance to persons with disabilities, family members and interested parties concerning Medicare, Medicaid, and Long-Term Care Insurance. SAIL is a representative for the Independent Consumer Advocacy Network (ICAN). Insurance counseling and advisement for choosing coverage, co-insurance and gap policies. Center staff is trained Health Insurance Information Counseling and Assistance Program (HIICAP) specialists.

# **Trinity Eldercare**

19 Wayne Court Queensbury, NY 12804 518-796-0603

Long term Care insurance information, education and underwriting.

### **HOME CARE**

#### **Accent Health Care Services**

www.accenthealthcareservices.com 820 5<sup>th</sup> Avenue Troy, NY 12182 518-237-2700

### **Adept Health Care Services**

www.adepthealthcare.com 406 Fulton Street, Suite 503 Troy, NY 12180 518-271-1055

#### **All Metro Health Care**

www.all-metro.com 1450 Western Avenue Albany, NY 12203 518-426-0283

#### Any Time Home Care, Inc.

www.anytimehomecare.com 1272 Central Avenue Albany, NY 12205 518-454-9433

#### **Attentive Care**

www.attentiveservices.com

5 Computer Drive West Albany, NY 12205-1617 518-438-6271

Mon. – Fri. 8:30am – 4:30pm Assistance with meal preparation, light housekeeping, medication reminders, transportation to appointments, respite and supervision for safety. Companions can work in the home, assisted living facility, nursing home or other residence. From three to twenty four hours per day.

### **Companions for the Elderly**

www.care.com PO Box 4327 Clifton Park NY 12065 518-383-3119

Companionship and homemaking services including meal preparation, laundry, light housekeeping, shopping, errands and incidental transportation. Can be for as little as one hour or up to 24 hours. Sliding fee scale.

#### **Concepts of Health Care**

www.conceptsofhealthcare.com PO Box 205 Ballston Spa, NY 12020 518-885-2020

Hours: 8 a.m. - 4 p.m. weekdays.

Provides 24 hours, 7 days a week live-in non-medical aide services. Shift work available.

Eddy Home Care/ Eddy Visiting Nurse Association (EVNA) - Certified Home Health Agency

www.Sphp.com

433 River Street Suite 3000 Troy, NY 12180 518-274-6200

#### **Fort Hudson Homecare**

www.forthudson.com

319 Broadway Fort Edward, NY 12828 518-747-9019 or 518-747-2811

Companion care and licensed home health care.

#### **Kindred at Home**

www.kindredhealthcare.com Malta Commons Business Park 100 Saratoga Vlg Blvd, Suite 5 Malta, NY 12020 518-899-1158

#### **Greater Adirondack Home Aides**

www.greateradirondackhomeaides.org

25 Willowbrook Road, Ste 4 Queensbury, NY 12804 518-926-7070 518-587-4379 (Saratoga)

Personal care, meal preparation, light housekeeping and shopping.

#### **Home Health Care Partners**

www.newyorkhomehealthcare.org 2-8 W. Main Street Johnstown, NY 12095 518-842-6718 or 800-342-1426

Companion services, home health aide services and nursing services.

#### **Home Helpers & Direct Link**

www.homehelpershomecare.com 538 Maple Ave. Suite 3 Saratoga Springs NY 12866 518-584-5885 Serving Saratoga, Warren, Washington and Rennselaer counties. Services include transportation, errands, light housekeeping, meal preparation, and safety and supervision. Our licensed services include assistance with bathing, grooming, toileting, mobility, and medication management. Care is provided under physician orders and supervised by an RN. We also offer assistive technology which includes: Personal Emergency Response Systems with fall detector, GPS locator as well as automated medication managers.

# Home Instead Senior Care www.homeinstead.com/341

12 Mountain Ledge Dr. Suite 3 Gansevoort, NY 12831 518-580-1042

Non-medical companion and homehelper service including light housekeeping, laundry, meal preparation, shopping, errands and incidental transportation. Long term and short term respite services available.

### Home of the Good Shepherd

www.homeofthegoodshepherd.com

26 Rock Rose Way Malta, NY 12020 518-581-2800 / Fax 581-8030

Memory Care 390 Church St Saratoga Springs, NY 12866 518-584-3317 / Fax 691-2433

400 Church Street Saratoga Springs, NY 12866 518-450-7360 / Fax 450-7525

198 Bluebird Road South Glens Falls, NY 12803 518-792-1000 / Fax 792-1066 60 Waller Rd Wilton NY 12831 518-580-0702 / Fax 580-0709

#### **Interim HealthCare**

www.interimhealthcare.com

1735 Central Avenue Albany, NY 12205 518-452-3655

99 Ridge Street Glens Falls, NY 12801 518-798-6811

A licensed home care agency. Services are provided by companions, home health aides, LPN's RN's and PCA's. All care is provided under a physician's order with RN supervision. Interim's goal is to meet the client's needs and to maintain them in their home.

### **Living Resources Home Care Agency**

www.livingresources.org 300 Washington Ave. Ext. Albany, NY 12203 518-218-0000

Provides in-home care coordination, companion services, home health aides, medication reminders, nursing care, personal care aides and nursing assessments. Aides assist with ambulation and transfer, bathing and showering, companionship and socialization, exercise programs, escort to appointments, housekeeping, respite, shopping and meal preparation.

### NurseCore

www.nursecore.com 1218 Central Avenue Albany, NY 12205 518-438-3900

Provides nursing, allied and medical office professionals 24 hours a day, seven days a week.

#### **Right at Home**

www.rightathome.net 640 New Loudon Rd. Latham, NY 12110 518-757-4040

Provides in-home services including companionship and safety supervision; monitoring and health reminders; help with errands and housekeeping; meal planning and preparation; and assistance with doctor visits and follow-up care. In unique circumstances, may provide specialized care for clients affected by disease or disorders.

### Samuel S. Stratton Veterans Administration Medical Center

www.albany.va.gov

113 Holland Avenue Albany, NY 12208 518-626-5000 or 800-223-4810

Provides comprehensive in-patient and outpatient, geriatric and long term care services for honorably discharged military veterans. Services include respite care, nursing home care, home care, adult day health care, primary care, post-acute care, and assisted housing.

# Saratoga County Dept. of Social Services

www.saratogacountyny.gov

152 West High Street Ballston Spa, NY 12020 518-884-4159

Hours: 9 a.m. – 5 p.m. weekdays. Assists eligible individuals to safely remain at home through the provision of services such as personal care tasks, nursing, meals on wheels, lifeline, home therapies, social day care, case management, nutritional services, and medical social worker services.

#### Saratoga County Public Health

www.saratogacountyny.gov

# 31 Woodlawn Avenue Saratoga Springs, NY 12866 518-584-7460

Hours: 8 a.m. – 5 p.m. weekdays. SCPH is a Certified Home Health Agency that offers skilled nursing, physical, speech and occupational therapy and 24 hour nurse availability. They also provide a medical social worker, clinics, early intervention, and other informative programs.

#### **Senior Solutions**

www.thewesleycommunity.org 396 Louden Rd Saratoga Springs, NY 12866 518-584-1200

Provides non-medical in-home services, companionship, housekeeping, meal preparation, laundry, shopping, transportation assistance and supervision along with respite care. State certified NPCA and personal care aids.

# Samaritan/St Mary's Hospital 1300 Massachusetts Avenue Troy, NY 12180 518-268-5000

Seton provides many licensed services; skilled nursing, physical, speech, and occupational therapy, home health aides, registered dietician, assessments, counseling and referrals.

### Visiting Nurses Assoc. of Albany, Inc.

www.vnaalbany.org 150 Broadway Suite 310 Menands, NY 12204 518-694-9907

Non-profit licensed certified home health agency providing skilled nursing, physical, occupational and speech therapies, and home health aide services in Albany, Saratoga and Rensselaer counties.

# Visiting Nurses Home Care/Medstaff 71 Glenwood Avenue Queensbury, NY 12804 518-798-1450

Hours: 8:00 a.m. -4:30 p.m. Offers a full range of private duty home care and facilities staffing services in 15 counties.

VNA- Schenectady (SVNA) 108 Erie Blvd. Schenectady, NY 12305 518-382-8050/518-382-7932

### **IDENTIFICATION**

# **Motor Vehicles Department, Saratoga County**

www.saratogacountyny.gov/dmv/

Ballston Spa Office 40 Mc Master Street Ballston Spa, NY 12020 518-885-2227

Hours: Mon, Tues, Thurs and Fri.:

8 a.m.-4:45 p.m., Wed: 8 a.m.-6 p.m.

Clifton Park Office 22 Clifton Park Center Road Clifton Park, NY 12065 518-383-2480

Hours: Mon, Tues, Wed and Fri:

8 a.m. – 4:45 p.m., Thurs: 8 a.m.–6 p.m.

Saratoga Office Wilton Mall 3065 Route 50 Saratoga Springs, NY 12866 518-584-7403

Hours: Mon, Wed, Thurs and Fri: 8:00a.m.-4:45 p.m., Tues: 8 a.m.- 6 p.m.

# **INFORMATION & REFERRAL**

NYS Kinship Navigator NYS Kinship Navigator 87 North Clinton Ave Rochester, NY 14604 877-454-6463

www.nysnavigator.org

Information, referral and advocacy for kinship caregivers in New York State. Provides information on financial assistance, legal information and referrals, and other issues that caregivers face when raising children to provide stability and permanency in the home.

# Saratoga County Office for the Aging NY Connects

www.saratogacountyny.gov 152 West High Street Ballston Spa, NY 12020 518-884-4100

Hours: 9 a.m. -5 p.m. weekdays. OFA provides information, referral and linkage to community services for the elderly. Also, provides information and assistance to family caregivers regarding programs and services available at OFA and other agencies/resources.

#### **Seniors Choice**

P.O. Box 50 Saratoga Springs, NY 12866 518-424-2527

www.aseniorschoiceonline.com

Working with families to make informed decisions in eldercare lifestyles. Advocate for families and help in navigating for proper resources

**Boomer and Senior Resources** 

P.O. Box 185 Troy, NY 12182 Roger Zalucky 518-763-6012 zaluckyr@gmail.com www.BSRcapitalregion.com Free online resource directory provides information & options for the years ahead as well as expertise in a variety of areas of interest to seniors in the capital region.

# **Southern Adirondack Independent Living (SAIL)**

Country Club Plaza 418 Geyser Rd Ballston Spa NY 12020 518-584-8202

71 Glenwood Avenue Queensbury, NY 518-792-3537

www.sailhelps.org

Hours: 8 a.m.—4 p.m. weekdays. The Center provides information and referral services for individuals with disabilities, family members and other interested parties. The center staff is exceptionally knowledgeable concerning community-based services and supports, including supports available through local, state and federal agencies. Linkage and referral is provided on a person-to-person basis as requested.

# IN HOME VOLUNTEERS

# Care Links of Southern Saratoga County

543 Saratoga Road Glenville, NY 12302 518-399-3262

www.captaincares.org

Hours: 9 a.m. - 3 p.m. weekdays. Trained volunteers provide free services to persons 60+. Friendly visiting, transportation, respite care, light housekeeping, yard work, meal preparation, shopping and errands, telephone assurance, and handy helping. Available in the Towns of Ballston, Charlton, Clifton Park, Halfmoon, Mechanicville, and Malta.

#### NearCare

142 Bay Street Glens Falls, NY 12801 518-798-6648

www.nearcare.org

Companioning, respite, transportation and assistance with errands. Services the Northern Saratoga County area.

# Community Connections 5 Williams St. Saratoga, NY 12866 518-584-1621

www.saratogaseniorcenter.org

Provides volunteers for home visits, respite, household chores, transportation, shopping and errands, and telephone check-ins. Community Connections' mission is to help seniors maintain an independent lifestyle by providing assistance when needed.

# **LEGAL SERVICES**

Legal Aid Society of Northeastern NY 40 New Street Saratoga Springs, NY 12866 518-587-5188

www.lasnny.org

Hours: 9:00 -12:00 & 1:00 -5:00, M-F

#### **Mediation Matters**

480 Broadway, Suite LL-32 Saratoga Springs, NY 12866 518-584-6361

www.mediationmatters.org

Hours: 9 a.m. - 4 p.m. weekdays, evenings by appointment.

# Catholic Charities of the Diocese of Albany - Office of Immigrant Services 40 North Main Avenue Albany, NY 12203 518-453-6650

www.ccrcda.org/

The services provided include consultation and assistance with legal immigration procedures and citizenship applications.

# Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 518-884-4100

www.saratogacountyny.gov

Hours: 9 a.m.–5 p.m. weekdays. Legal advice and representation is available to all seniors throughout the County through a contract with a private attorney. Call for requirements or to schedule an appointment.

# Southern Adirondack Independent Living Center (SAIL)

Country Club Plaza 418 Geyser Rd Ballston Spa NY 12020 518-584-8202

71 Glenwood Avenue Queensbury, NY 518-792-3537

www.sailhelps.org

Hours: 8 a.m.–4 p.m. weekdays.
The center offers individuals with disabilities, family members and other interested parties assistance and advocacy related to benefit and entitlement programs, community services and other local, state, or federal programs. Where necessary, assistance and advocacy is provided for informal appeals, Fair Hearings and Administrative Law Reviews. In addition, advocacy and assistance is

provided for children of school age concerning the CSE process and meetings, as well as for issues involving IDEA, FAPE, Transition Planning, Work-Study and other school-related services. Assistance and advocacy are also provided for individuals who choose to access services through VESID, CBVH, OMRDD, OMH, SOFA, DOT, Hospice and other state and local agencies.

# NURSING HOMES/ REHABILITATION CENTERS

The following list of facilities provides physical and occupational therapy along with skilled nursing.

Diamond Hill Nursing and Rehabilitation Center 100 New Turnpike Road Troy, NY 12182 518-235-1410

www.diamondhillrehab.com

A skilled nursing center offering shortterm rehabilitation through physical, occupational and speech therapy as well as long term residential care. The center offers specialized equipment and accommodations for bariatric rehabilitation residents and transportation to area dialysis centers. Recreational and religious activities are also provided.

Saratoga Center Rehab & Skilled Nursing Care

149 Ballston Avenue Ballston Spa, NY 12020 518-885-2288

Pathways Nursing and Rehabilitation Center

1805 Providence Avenue Niskayuna, NY 12309

#### 518-374-2212

www.pathways-rehab.com

A short term recovery skilled nursing center offering physical, occupational, speech and cognitive therapy for children, adults and the elderly. Services include traumatic brain injury comprehensive rehabilitation, stroke recovery, and ventilator/respiratory care. The center provides an effective alternative to extended hospitalization within a homelike environment.

# Rosewood Nursing and Rehabilitation Center

284 Troy Road Rennselaer, NY 12144 518-286-1621

www.rosewoodrehabilitation.com

A skilled nursing center offering shortterm rehabilitation through physical, occupational and speech therapy as well as long-term residential care. Religious and recreational activities are provided.

# Seton Health at Schuyler Ridge Residential Health

1 Abele Boulevard Clifton Park, NY 12065 518-371-1400

www.wsphp.com

Provides residential health care for those requiring skilled nursing.

# The Glens Falls Hospital Center for Acute Rehabilitation

100 Park Street Glens Falls, NY 12801 518-926-7200

www.glensfallshospital.org

The center provides inpatient intensive physical, occupational, and/or speech therapy following an accident or illness. Patients in need of acute inpatient rehabilitation may benefit from 24-hr physician availability, 24-hr rehabilitation nursing, 3 hrs. day/5 days

a week of therapy and an interdisciplinary team approach. OT/PT speech therapists.

# Wesley Health Care Center 131 Lawrence Street Saratoga Springs, NY 12866 518-587-3600

www.wesleyhealth.com

Wesley is a skilled nursing facility including physical therapy and occupational therapy.

# **RESPITE - ADULT**

#### **Attentive Care**

5 Computer Drive West Albany, NY 12205 518-438-6271

www.attentivecareservices.com

# Peregrine (Beacon Pointe Memory) Senior Living

1 Emma Lane Clifton Park, NY 12065 518-371-2200

www.peregrineseniorliving.com

### Care Links of Southern Saratoga County

543 Saratoga Road Glenville, NY 12302 518-399-3262

www.captaincares.org

Hours: 9:00am – 3:00 p.m. weekdays. Trained volunteers provide free supportive services to persons 60+. Friendly visiting, transportation, respite care, yard work, housekeeping, meal preparation, shopping and errands, telephone assurance, handy helping around the house (inside and outside). Available in the Towns of Clifton Park, Ballston Spa, Charlton, Halfmoon, Mechanicville, and Malta.

#### NearCare

142 Bay Street Glens Falls, NY 12801 518-798-6648

www.nearcare.org

Caritas is a local, unique, organization of trained caregivers and community professionals providing non-medical, non-hands-on support, free of charge to seriously and terminally ill individuals and their families.

# Catholic Charities Senior & Caregivers Services

107 Nott Terrace Schenectady, NY 12308 518-372-5667

www.ccseniorservices.org

Hours: Mon. – Fri. 7:30a.m. – 4:30 p.m. Services include support groups, respite services, information and assistance, and social work services.

# Home Connection Companions 1 Computer Drive South Albany, NY 12205 518-459-6612 Nurse

518-453-5446 Home

Home Health Care Partners 2-8 W. Main Street Johnstown, NY 12095 518-842-6718 or 800-342-1426

www.newyorkhomehealthcare.com

This New York State Licensed Home Care Agency offers companion services, home health aide services and nursing services.

# Home Instead Senior Care

12 Mountain Ledge Dr. Suite 3 Gansevoort, NY 12831 518-580-1042

www.homeinstead.com/341

Home Instead provides non-medical companion and home-helper service

including light housekeeping, laundry, meal preparation, shopping, errands and incidental transportation. Long term and short term respite services available and dementia care available.

Eddy Memory Care Marjorie Doyle Rockwell Center 421 W. Columbia Street Cohoes, NY 12047 518-280-8385

Eddy Alzheimer's Center
Eddy Hawthorne Ridge
32 Community Way
East Greenbush, NY 12061
518-280-8385
www.EddySeniorLiving.com

# Saratoga County Office for the Aging Caregiver Program

152 West High Street Ballston Spa, NY 12020 518-884-4100

www.saratogacountyny.gov

Hours: 9 a.m. – 5 p.m. weekdays. Information and assistance, counseling, respite, and supportive services. Safe Return bracelets for Alzheimer's patients and assistance in securing emergency response systems. Care receivers must be over 60, a resident of Saratoga County and have deficiencies in at least two activities of daily living.

# Wesley Senior Solutions 396 Louden Rd Saratoga Springs, NY 12866 518-584-1200

www.thewesleycommunity.org

Services include companionship and Respite Care.

Stratton VA Medical Center 113 Holland Ave. Albany, NY 12208

#### 518-626-5000

www.albany.va.gov

Must be eligible veteran to receive respite.

### **RESPITE - CHILDREN**

# Pathways Nursing and Rehabilitation Center

1805 Providence Avenue Niskayuna NY 12309 518-374-5334 x3228

www.pathwaysrehab.com

Respite services for children from birth to age 21 designed to provide a break for caregivers. This is an in-patient, overnight program with 24 hour nursing care, physical, occupational and speech therapy, as needed, and therapeutic recreational activities within a community atmosphere.

Accommodations for children with

Accommodations for children with developmental delays, special feeding requirements, seizure disorders, neuromuscular disease, congenital illnesses and ventilator dependency. Funded through Medicaid up to 42 days per year at no charge to the caregiver.

### **SENIOR CLUBS/ CENTERS**

### **Ballston Area Seniors Citizens**

310 Northline Road Ballston Spa, NY 12020 Linda Elmer, President: 518-885-6740 Meetings – Thursdays 10am - 2pm http://www.ballstonareaseniors.com

#### **Charlton Seniors**

Charlton Community Center / Charlton Town Hall 784 Charlton Rd Charlton, NY 12019 Peter Parker: 518-882-9099 PRParker4118@aol.com

Meetings – 2<sup>nd</sup> & 4<sup>th</sup> Wednesday 9am -

1pm

# Clifton Park Senior Community Center

(Formerly Shenendehowa Adult Comm. Center)

6 Clifton Common Court Clifton Park, NY 12065

Sue Leonard, Director: 518-383-1343

Monday - Friday 9am - 4pm

http://cliftonpark.org/index.php/services/

senior-services/senior-center

#### **Corinth Senior Center**

22 Hamilton Avenue Corinth, NY 12822

Laurie Crossman: 518-654-2040 Monday - Friday 8am - 3pm

http://townofcorinthny.org/seniorcenter.aspx

### **Galway Senior Citizens Club**

Galway Town Hall 5910 Sacandaga Road Galway, NY 12074 Dan Baxter: 518-882-6

Dan Baxter: 518-882-6749

Meetings – 1<sup>st</sup> & 3<sup>rd</sup> Thursday 1pm https://towngalway.digitaltowpath.org:1 0464/content/Generic/View/162

#### **Greenfield Seniors**

Greenfield Community Center
PO Box 10
25 Wilton Road
Greenfield Center, NY 12833
Ann Cornell, President: 581-893-7144
Meetings – 2<sup>nd</sup> & 4<sup>th</sup> Thursday 1pm
<a href="http://www.greenfieldny.org/community/senior-citizens.html">http://www.greenfieldny.org/community/senior-citizens.html</a>

### **Hadley Senior Community Center**

23 Maple Avenue Hadley, NY 12835

Helen Powers: 518-696-4886

Meetings – 3<sup>rd</sup> Thursday 1:15pm https://townhadley.digitaltowpath.org:10 096/content/

### **Halfmoon Senior Center**

285 Lower New Town Road Waterford, NY 12188 Mailing address:

PO Box 4203 Halfmoon, NY 12065 Eileen Pettis: 518-371-3892 Monday - Friday 9am - 4pm Meetings – 1<sup>st</sup> Wednesday 1pm http://www.townofhalfmoonny.gov/senior-center

#### **Malta Senior Citizens**

Malta Community Center 1 Bayberry Drive Malta, NY 12020 Kathy Eitzmann: 518-376-3648 Meetings – 1<sup>st</sup> Monday 10am https://www.maltaseniorsny.com/

#### **Mechanicville Senior Center**

178 North Main Street
Mechanicville, NY 12118
Mary Kelly: 518-664-7877
Monday - Friday 9am - 4pm
Meetings - 1<sup>st</sup> Tuesday 1:30pm
<a href="http://www.mechanicville.com/index.asp">http://www.mechanicville.com/index.asp</a>
x?NID=867

#### **Moreau Community Center**

144 Main Street

South Glens Falls, NY 12803 Jeannie Gutheil: 518-792-6007 Monday - Friday 8am - 4pm <a href="http://moreaucommunitycenter.org/senior-programs/">http://moreaucommunitycenter.org/senior-programs/</a>

#### **Northumberland Senior Citizens Club**

Northumberland Town Hall 17 Catherine Street Gansevoort, NY 12831 Gwen Eastmann, President: 518-792-7003 Meetings – Wednesdays 11am - 2pm

### Old Saratoga Seniors Club

PO Box 60 Schuylerville, NY 12871 Donna Haney, President: 518-223-3023 Meetings – 1<sup>st</sup> & 3<sup>rd</sup> Wednesday 12pm Schuylerville Town Hall (518-695-3644) 35 Spring Street Schuylerville, NY 12871

#### **Quaker Springs Sunshiners**

Quaker Springs Firehouse 107 Blodgett Road Schuylerville, NY 12871 Marion DeHeer, President: 518-695-6121 Meetings – 2<sup>nd</sup> Monday 12pm

### Sacandaga Senior Citizens

Edinburg Community Center 47 Military Road Edinburg, NY 12134 Ron Hunter: 518-863-6182 Meetings – 2<sup>nd</sup> & 4<sup>th</sup> Friday 1:30pm

#### Saratoga Springs Senior Center

5 Williams Street Saratoga Springs, NY 12866 Lois Celeste, Director: 518-584-1621 Monday - Friday 8am - 4pm http://saratogaseniorcenter.org/

#### **Waterford Senior Center**

125 2<sup>nd</sup> Street
Waterford, NY 12188
Marge (Mike) Mahoney, Director:
518-235-8500
Monday - Thursday 10am-4pm
Meetings – 3<sup>rd</sup> Tuesday 12:30pm
<a href="http://www.town.waterford.ny.us/2-uncategorised/90-waterford-community-senior-center.html">http://www.town.waterford.ny.us/2-uncategorised/90-waterford-community-senior-center.html</a>

#### **Wilton Senior Citizens**

The Lillian Worth Senior Center 18 Traver Road

Gansevoort, NY 12831 Robin Corrigan, President: 518-587-6363 Monday 9am - 1pm Tuesday & Thursday 9am - 4pm Meetings – 1<sup>st</sup> Tuesday 1pm http://townofwilton.com/townservices/senior-services/

# **SENIOR HOUSING**

# **Adam Lawrence Apartments**

364 West Maple Street Corinth, NY 12822 518-654-9162, FAX: 654-6295 E-mail: adamlawrence@coniferllc.com www.coniferliving.com

#### **Ballston Pines**

155 Rowland Street Ballston Spa, NY 12020 518-884-9401, FAX: 884-9401 E-mail: bpines2@verizon.net www.belmontmgmt.com

### **Bishop Hubbard Senior Apartments**

54 Katherine Drive Halfmoon, NY 12065 518-383-2705, FAX: 383-6350 E-mail: cgabriel.bhsa@yahoo.com www.depaulhousing.com

#### **Carlton Hollow Apartments**

2000 Carlton Way Ballston Spa, NY 12020 518-631-3245 FAX: 309-3147 Email: BCarroll@sunrisemc.com www.carltonhollowapartments.com

#### **Coburg Village**

One Coburg Village Way Rexford, NY 12148-1467 518-371-5000 FAX: 371-5097. E-mail: info@coburgvillage.com www.coburgvillage.com

#### **Council Meadows**

126 Council Lane Burnt Hills, NY 12027 518-399-9232/518-584-4543 www.apartments.com

#### **Doubleday Woods**

91 Church Avenue Ballston Spa, NY 12020 518-885-1900 FAX: 884-2701 Email: 0226@nationalchurchresidences.org TDD: 1-614-442-4390

www.ncr.org

#### **Embury Apartments**

133 Lawrence Street Saratoga Springs, NY 12866 518-587-3300 E-mail: info@theweslevcommunity.org www.thewesleycommunity.org

#### **Highpointe @ Malta Senior Apartments**

30 Rockrose Way Malta, NY 12020 518-583-7977, FAX: 583-7977 www.ahfinc.net

#### **Home of the Good Shepherd**

www.homeofthegoodshepherd.com 26 Rock Rose Way Malta, NY 12020 518-581-2800 / Fax 581-8030

Memory Care 390 Church St Saratoga Springs, NY 12866 518-584-3317 / Fax 691-2433

400 Church Street Saratoga Springs, NY 12866 518-450-7360 / Fax 450-7525

198 Bluebird Road South Glens Falls, NY 12803 518-792-1000 / Fax 792-1066 60 Waller Rd Wilton NY 12831 518-580-0702 / Fax 580-0709

### Kirby Village

9 Kirby Road Saratoga Springs, NY 12866 518-583-4608, FAX: 583-4608 E-mail: kirby63@verizon.net www.belmontmgmt.com

#### Malta Meadows

5 Applewood Drive Ballston Lake, NY 12019 518-899-1552 E-mail: maltamdw@verizon.net www.belmontmgmt.com

### **Marina Woods Senior Housing**

2000 Marina Drive Halfmoon, NY 12065 518-348-0213, FAX: 348-0213

TDD Relay: 711

E-mail: <u>Marinawds2@verizon.net</u> www.belmontmgmt.com

#### **Meadow View at Clifton Park**

579 Waite Road Rexford, NY 12148 518-383-3803 E-mail: Cliftonpark@coniferllc.com www.coniferliving.com

### **Mechanicville Elderly Housing**

180 North Main Street Mechanicville, NY 12118 518-664-4436 www.mechanicvillemidrise.com

### **Midtown Apartments**

18-20 Riverview Street South Glens Falls, NY 12803 518-92-3029 FAX: 745-7637, E-mail: midtownmgr@lightstonegroup.com www.apartments.com

#### Milton Village

300 Northline Road Ballston Spa, NY 12020 518-884-9767 www.belmontmgmt.com

#### **Mohican Hill Apartments**

1 Constitution Court Ballston Spa, NY 12020 518-885-4232, 518-573-6434,518-885-8357 E-mail: Fyrpixy514@aol.com www.apartments.com

#### **Northern Pines Senior Apartments**

120 Northern Pines Road Wilton, NY 12866 518-581-8959 E-mail: northernpines@ahfinc.net www.ahfinc.net

#### **Prestwick Chase**

100 Saratoga Boulevard Saratoga Springs, NY 12866 518-584-7766, FAX: 584-4740, E-mail: info@prestwickchase.com www.prestwickchase.com

#### **Raymond Watkins Apartments**

57 Ballston Avenue Saratoga Springs, NY 12866 518-587-2641 FAX: 581-0564, raywat@tescoproperties.com www.raymondwatkin.com

### Saratoga West

11 Kirby Road Saratoga Springs, NY 12866 518-581-9738 E-mail: stogawst21@verizon.net www.belmontmgmt.com

### **Schuylerville Manor**

2 Morgan's Run Schuylerville, NY 12871 518-695-4865 Email: schvlmnr2@verizon.net www.belmontmgmt.com

### Shenendehowa Village

300 Solomon Avenue Clifton Park, NY 12065 518-373-1900 FAX: 373-1998,

E-mail: 1065@ncr.org

www.ncr.org

#### **Stonequist Apartments**

1 South Federal Street Saratoga Springs, NY 12866 518-584-6600 FAX: 583-3006 www.saratogaspringspha.org

#### Trieble Village

322 Northline Road Ballston Spa, NY 12020 518-885-6997 www.belmontmgmt.com

### Van Schoonhoven Square

1 Van Schoonhoven Square Waterford, NY 12188 518-235-0514 FAX: 237-8925, E-mail: 0076@nationalchurchresidences.org www.ncr.org

#### **Westview Apartments**

125 West Avenue Saratoga Springs, NY 12866 518-583-8800, 518-768-6370 FAX: 583-8806, Email: manager@westviewapartmentsny.com www.westviewapartmentsny.com

#### **Wilton Commons**

100 Wilton Commons Drive Gansevoort, NY 12831 518-581-7696 E-mail: wiltoncommons@ahfinc.net http://ahfinc.net

#### **Woodlawn Commons**

156 Lawrence Street Saratoga Springs, NY 12866 518-691-1560, FAX: 587-1773 www.thewesleycommunity.org

# **SUPPORT GROUPS**

### **Alcoholics Anonymous**

P.O. Box 49 Saratoga Springs, NY 12866 518-587-0407/24 hour service www.aa.org

#### Alliance for Positive Health

www.Allianceforpositivehealth.org (Formerly AIDS Council of NENY) 927 Broadway Albany, NY 12207 518-434-4686 Ext. 2302

#### **Alzheimer's Association**

800-272-3900 518-867-4999 www.alz.org

#### **Charcot-Marie-Tooth Association**

800-606-2682 www.cmtausa.org

#### Crohns/Colitis

518-608-5069 http://www.crohnscolitisfoundati on.org/chapters/upstateny/

#### **Caregiver Space**

thecaregiverspace.org

#### **Elder Locator**

800-677-1116 www.eldercare.acl.gov

# The Hearing Center

7 Country Club Rd Queensbury, NY 12804 518-798-4327 www.healthyhearing.com

Literacy NY Greater Capital Region 49 Henry Street, 1<sup>st</sup> Floor Saratoga Springs NY 12866 518-583-1232

www.literacynycap.org

**National Kidney Foundation** 

518-458-9697 www.kidney.org

Oncology Support for Patient & Families (Glens Falls Hospital) 518-926-6629, 926-6639, 926-6563 518-926-6516 (oncology financial) www.glensfallshospital.org

**Shelters of Saratoga, Inc.** 

14 Walworth Street Saratoga Springs, NY 12866 518-581-1097

www.sheltersofsaratoga.org

### **TRANSPORTATION**

Transportation is available in the following areas. Please call 24 hours in advance to make reservations.

Ballston, Malta, Milton, Wilton Greenfield & Northumberland

A + H Services 518-884-4100

Charlton, Providence, Galway, Edinburg, Town of Saratoga

A + H Services 518-884-4100

Clifton Park residents only. Town of Clifton Park/Shenendehowa Seniors

Senior Express 518-371-4444

Corinth

Corinth Senior Center 518-654-2040 Town Hall Hadley/Day 518-696-3789

Halfmoon

Senior Express 518-664-2186

**Hadley** 

Hadley Town Hall 518-696-4797

Mechanicville

City Hall 518-664-5651

Ext. 4

Schuylerville/Town of Saratoga

A + H Services 518-884-4100

**Saratoga Springs** 

A + H Services 518-884-4100

Stillwater

Stillwater Area Community Center

518-664-6856 Ext. 218

Waterford

Waterford Senior Center 518-235-8500 Senior Medical Van 518-527-4589

**Scheduled Bus routes:** 

CDTA 518-482-8822 CDTA Star Program 518-482-2022

Care Links of Southern Saratoga County

> 543 Saratoga Road Glenville, NY 12302 518-399-3262

www.captaincares.org

Open weekdays 9:00 a.m. – 3:00 p.m. Trained volunteers provide free services to persons 60+. Available in the Towns of Ballston, Charlton, Clifton Park, Halfmoon, Malta, and Mechanicville.

Community Human Services 543 Saratoga Road Glenville, NY 12302 518-399-4624

### www.captaincares.org

Wellness Express – Monday - Friday Transportation is provided to residents in the Town of Ballston, the Village of Ballston Spa, Town of Burnt Hills, Town of Charlton, Town of Galway, Town of Malta, Town of Milton, and the Town of Providence, to and from medical appointments in the capital region. Advance notice is required to make a reservation.

# Saratoga County Department of Social Services

152 West High Street Ballston Spa, NY 12020 518-884-4169

Hours: 9 a.m.–5 p.m. weekdays. Availability is determined by a caseworker and evaluated annually.

Medicaid Transportation: 855-852-3292 Medical appointments only. Wheelchair accessibility. Minimum 3 day notice.

# Town of Moreau Moreau Community Center 144 Main Street So. Glens Falls, NY 12803 518-792-6007

www.moreaucommunitycenter.org

Hours: 8:00 a.m. – 4:00 p.m. Transportation is available to residents in the South Glens Falls School District.

# The Conkling Center Transportation 79 Warren Street Glens Falls, NY 12803 518-793-7433

www.theconklingcenter.org

Hours: 8:00 a.m. – 4:00 p.m. Transportation is available to residents in Saratoga, Warren and Washington Counties.

RSVP Senior Transport Saratoga County Office for the Aging

# 152 West High Street Ballston Spa, NY 12020 518-841-4100

www.saratogacountyny.gov

Transportation to medical appointments only. No wheelchair accessibility. Minimum one week notice. Suggested round trip contribution is \$2 within the county and \$5 outside of the county.

# Southern Adirondack Independent Living (SAIL)

418 Geyser Rd Ballston Spa, NY 12020 518-584-8202

71 Glenwood Ave Queensbury, NY 12804 518-792-3537

www.sailhelps.org

Hours: 8 a.m. – 4 p.m. weekdays. The center provides information and training concerning transportation services to individuals with disabilities, family members and other interested parties. In addition, the center assists with arranging transportation and/or providing direct training for individuals with disabilities to arrange or use transportation services.

# Veterans Affairs Division Saratoga County Office Building 2144 Doubleday Ave Ballston Spa, NY 12020 518-884-4115

www.saratogacountyny.gov

Transportation is available to the VA Medical Center in Albany on Tuesday, Wednesday, Thursday, and Friday by appointment. Give name, last 4 numbers of SS number, clinic destination and time of appointment. This is a free service.

# **VOLUNTEER OPPORTUNITIES**

# Care Links of Southern Saratoga County

543 Saratoga Road Glenville, NY 12302 518-399-3262

www.captaincares.org

Open weekdays. Trained volunteers provide free supportive services to persons 60+. (Available in the Towns of Clifton Park, Halfmoon, Malta, and Mechanicville.)

# Community Connections 5 Williams St. Saratoga, NY 12866 518-584-1621

www.captaincares.org

Volunteers needed for home visits, respite assistance, household chores, transportation, shopping and errands, and telephone check-ins. Volunteers assist with tasks that appeal to their interests, skills and time restraints, according to their own schedule.

# Foster Grandparent Program Commission on Economic Opportunity (CEO)

2331 Fifth Avenue Troy, NY 12180 518-272-6012

www.ceoempowers.org

Earn tax free stipend and serve 15-40 hours a week in schools, hospitals, correctional institutions, Head Start and day care centers. Volunteers must meet income eligibility requirements.

Home Delivered Meal Volunteer Saratoga County Office for the Aging 152 West High Street Ballston Spa, NY 12020 363-4020

#### www.saratogacountyny.gov

A volunteer program that recruits all ages to deliver nutritious noon-time meals to homebound seniors 60+ throughout Saratoga County.

# The Retired and Senior Volunteer Program Saratoga Office for the Aging

152 West High Street Ballston Spa, NY 12020 518-884-4110

www.saratogacountyny.gov

(RSVP) is part of the Corporation for National & Community Service, a national volunteer agency. Anyone 55 years or older is eligible to become a volunteer. RSVP offers opportunities to serve in many locations. Volunteer assignments are a match between the specific interests of the volunteer and the particular needs of an organization.

# Senior Companion Program 518-581-3074

www.opwdd.ny.gov

Offers part-time opportunities for seniors to develop one-to-one relationships with developmentally disabled adults. Participants, who are income eligible, receive a tax-free stipend, possible transportation, daily meal, orientation and training.

# **VOTER REGISTRATION**

Board of Elections, Saratoga County 50 West High Street Ballston Spa, NY 12020 518-885-2249

www.saratogacountyny.gov

Hours: 9 a.m.–5 p.m. weekdays. Registers eligible persons to vote and maintains central file of registered county voters. Provides upon request, absentee ballots for permanently ill, military, and out-of-town voters. Coordinates and oversees elections, maintains information on voting locations, election results, and legislative district boundaries. Tests prospective election inspectors, receives partydesignating petitions for filing and keeps records of financial filing.

# **Southern Adirondack Independent Living (SAIL)**

Country Club Plaza 418 Geyser Rd Ballston Spa NY 12020 518-584-8202/518-792-3537 www.sailhelps.org

Hours: 8 a.m. - 4 p.m.

Provides information concerning voting and the right to vote to individuals with disabilities. Provides assistance with the voter registration process as requested.

# WEATHERIZATION/ HOUSING SERVICES

### Care Links of Southern Saratoga County

543 Saratoga Road Glenville, NY 12302 518-399-3262

www.captaincares.org

Open weekdays. Trained volunteers provide supportive services, at no cost, to persons 60+. Friendly visiting, transportation, respite care, light housekeeping, yard work, short-term meal preparation, shopping and errands, telephone assurance, information and referral handy helping around the house (inside and outside). Available in the Towns of Clifton Park, Halfmoon, Mechanicville, and Malta.

### **Housing Program of EOC**

39 Bath Street
Ballston Spa, NY 12020
518-288-3206
www.saratogaeoc.org

Hours: 8:30 a.m. - 4:30 p.m. weekdays. EOC helps income eligible county residents better manage fuel and energy costs with the weatherization assistance program.

### **Rebuilding Together Saratoga County**

132 Milton Avenue Ballston Spa, NY 12020 518-587-3315

www.RTsaratoga.org

Non-profit organization that rehabilitates the homes of low-income disabled and/or elderly homeowners, so that they may continue to live in warmth, safety and independence.

#### **Roarke Custom Builders**

1969 Ferndale Rd. Castleton, NY 12033 518-689-0066

www.roarkecustombuilders.com

Roarke Custom Builders has been providing professional building and remodeling services throughout the Capital Region since 1986. Certified through NAHB as aging in place specialists.

# Veterans Community Housing Coalition Inc.

20 Prospect St Bldg 2 #313 Ballston Spa, NY 12020 518-885-0091 www.vchcny.org

Hours: Mon. – Fri. 8:30 a.m. – 4:30 p.m. Administers Sec 8 Rental Assistance program, Veterans Apartments, Budget Counseling and Veterans Employment Services.

# Saratoga County Department of Social Services - Emergency furnace repair applications.

Call 518-884-4146

# Saratoga Springs Office of Community Development

City Hall 474 Broadway Saratoga Springs, NY 12866 518-587-3550, ext. 2575 www.saratoga-springs.org

Hours: 9 a.m.-5 p.m.

Community Development provides housing rehabilitation grant and loan programs, information and referral services.

# Schrader and Company Inc.

850 Saratoga Rd., PO Box 70 Burnt Hills, NY 12027 518-399-1881

www.schraderandco.com

Office hours: 7:30 a.m. – 4:00 p.m. Certified through AARP and Home Builders Association as aging in place specialists.

# **Southern Adirondack Independent Living Center**

Country Club Plaza 418 Geyser Rd Ballston Spa, NY 12020 518-584-8202/518-792-3537 www.sailhelps.org

Hours: 8 a.m. - 4 p.m.

The center offers individuals with disabilities, family members and other interested parties information, advice and assistance with overcoming architectural barriers occurring in any privately or publicly owned residence, business, constructed facility or proposed building or facility. The center also provides detailed plans and written advice as well as information and

# **Umbrella of Capital District Inc.**

9 North Broadway Schenectady, NY 12305 518-346-5249

www.theumbrella.org

Nonprofit agency dedicated to helping senior citizens and person with disabilities live comfortably, safely and independently in their own homes. Services provided include low cost handyman service, house cleaning, lawn and garden work, plumbing, electrical repairs, grocery shopping, transportation and information and referral.

# United States Department of Agriculture (USDA) - Rural Development

2530 NYS Route 40 Greenwich, NY 12834 Phone: 518-692-9940, option 4

www.rd.usda.gov

Hours: 8 a.m. - 4:30 p.m. weekdays. Services include financial assistance for income eligible homeowners. Loan or grants are for ages 62+ and for home repairs and construction. Loans for home ownership are available

# **SECTION 2: HOME HEALTH CARE GLOSSARY**

#### Introduction

This section provides generic descriptions of various Home Health Care terms.

#### Glossary

acute care --- Care required by a client/patient for a short period, usually until an underlying condition is resolved. Acute care is delivered in a variety of settings including home, hospitals, and nursing facilities.

**case management** --- Coordination of a client/patient's health care services to ensure appropriate, quality care as their health care and social needs change.

**companion aide** --- Provides companionship for a client/patient and assists with tasks such as homemaking, meal planning, shopping, transportation, and possibly personal care.

home health aide --- Paraprofessional caregivers through New York-approved programs provide hands-on personal care and light homemaking tasks. Aides may provide expanded health related tasks when trained and supervised by a Registered Nurse.

**homemaker/housekeeper** --- Provides assistance with domestic tasks such as light housekeeping, laundry, shopping, and meal preparation.

**information and referral** --- Service to answer questions and guide the client/patient to appropriate services.

**infusion therapy** --- Intravenous medication administration for therapeutic purposes. Infusion therapy may include administration of antibiotics, hyper alimentation, chemotherapy, pain control medicines, hydration fluids, and selected blood products.

#### licensed practical nurse (LPN) ---

Provides a broad range of nursing services, including administration of prescription medicines, insulin injections, and monitoring of vital signs.

**long-term care (LTC)** --- Care required by some children and adults with disabilities. Care ranges from household tasks to skilled nursing services. LTC is delivered in a variety of care settings, including home, adult home, and nursing facilities.

master of social work (MSW) --- This licensed professional assesses the social and emotional factors impeding the client/patient's ability to cope with problems of daily living. Counsels and assists clients/patients and their families to understand and follow a medical treatment plan. Provides services to restore optimum health and social adjustment.

**nutritional education** --- Provides nutritional services to the client/patient as prescribed by their physician, including nutrition assessment, and counseling to meet normal and therapeutic needs.

occupational therapy (OT) --- Performs diagnostic tests, measurements, and evaluations, such as mobility of joints, strength and endurance of muscles. Initiates and applies appropriate prevention, therapeutic and rehabilitative occupational therapy procedures and techniques.

**personal care aide (PCA)** --- Trained paraprofessionals assist sick or disabled individuals with personal care and homemaking tasks.

**physical therapist (PT)** --- Performs diagnostic tests and evaluations, such as joint mobility, stability and appearance of walking, strength and muscle endurance.

rehabilitation services --- Programs carried out in the home and individually designed for clients/patients with traumatic brain jury, strokes, multiple congenital anomalies, multiple sclerosis, muscular dystrophy, Lou Gehrig's disease, encephalitis, and severe arthritis, among others. Treatment addresses physical, mental, social, economic and behavioral needs to prevent acute illness, restore maximum function and move to client/patient toward the least restrictive environment.

registered nurse (RN) --- Performs all nursing functions including the most highly technical procedures, such as caring for clients/patients on ventilators or providing home infusion therapy. Performs client/patient assessments, initiates nursing services, and makes appropriate referrals. Takes the role of a case manager in a certified agency.

respiratory therapist (RT) --- Employs specific testing techniques to assist in diagnosis, monitoring, and treatment of those with respiratory problems. Provides respiratory rehabilitation, appropriate instruction, and supportive counseling for the client/patient and family until the optimum recovery level is achieved.

respite --- Short term services provided in the home or in a facility designed to give the caregiver a break from care responsibilities. This allows caregivers time to take a vacation, attend to business, clean house, sleep, or perform other activities. May include nursing, personal care, meals, personal emergency response system, and community services.

shopper service --- Agency workers visit a client/patient's home to help prepare a grocery list. Shopper visits the grocery store and returns all purchases to the clients/patient's residence. Some assistance is available to put supplies away. Arrangements can be made regarding handling of client/patient money, food

stamps or checks, payment of utility bills, prescriptions and other banking needs.

**Sleepover** --- Services provided overnight in an eight hour or longer shift while the client/patient or family sleeps.

**speech therapy** --- Assesses and evaluates client/patient's need for speech, language and/or audiology services. Initiates and applies appropriate preventive, therapeutic and rehabilitative procedures and techniques.

**twenty-four-hour care** --- Services that are provided "around-the-clock."

**twenty-four-hour on-call** --- Availability of staff 24 hours a day, seven days a week to screen calls, coordinate or provide services as necessary.

### **SECTION 3: LONG-TERM CARE GLOSSARY**

#### Introduction

This section provides generic descriptions of various long-term care options.

#### **Long-Term Care Options**

Many long-term care alternatives and services are available for elders. Before choosing what is right for you or a family member, it is important to understand the various levels of care associated in providing such services. Though families often go to great lengths in caring for aged loved ones, they may not be able to provide the best physical and emotional care without experiencing undue emotion, physical, or financial stress. When a person must decide the best alternative arrangement for meeting personal and health care needs, the following options are available:

#### Glossary

adult care facility (ACF) --- 24 hour supervised living provides assistance with personal care (bathing, dressing, grooming); monitors residents' medications and physical/social needs. Three meals a day are included.

**adult day care** --- Provides supervised daily programs outside the home, including group and individual activities, nutritional meals, and companionship. Different programs may provide services such as nursing.

assisted living --- Provides an environment that is less restrictive at a more affordable price by combining the services of an adult care facility and licensed home care agency. Services, which may include acute and long-term home care, are based on each individual's health care needs.

**enriched living** --- Offered to residents who need basic support services such as housekeeping, laundry, meals, etc.

# **family-type home for adults (FTHA)** --New York certified home providing longterm residential care, including room, board.

term residential care, including room, board, personal care, and supervision, for one to four adults unrelated to the operator.

**home health care** --- Services ranging from personal care assistance to nursing services to physical therapy are provided in the home by qualified home health care agencies.

**independent living** --- Provides apartment living for well elderly. Handicap accessible. Safety devices grab bars, emergency call bells frequently provided. Residents care for self and apartment.

**residential care facilities** --- Provides room and board. In addition may offer social, recreational and spiritual programs, housekeeping, and emergency response systems.

respite care --- Provides temporary supportive care in a nursing facility or adult care facility for those who normally live in the community, but whose caregivers need relief (also known as short-term schedule care).

**skilled nursing facility (SNF)** --- Provides intensive medical care, rehabilitative programs, and other specialized services under the supervision of an interdisciplinary care team for chronically ill and disabled elders.

#### SECTION 4: LEGAL GLOSSARY

#### Introduction

It is becoming increasingly clear that elderly people have very specific needs. It is also clear that there are some special legal concerns for those who provide care (caregivers) for the elderly. The following is a brief list of some of the terms that elderly people and their caregivers might find useful in working through their special legal needs.

alternative decision-making --- Elderly people are often in need of someone to assist them in making decisions. There are several ways to make another the "legal decision-maker" for oneself, including: a) guardianship, b) representative payeeship, c) durable power of attorney, and d) trust agreements.

durable power of attorney --- A document signed by an individual in which he or she appoints another to serve as his or her agent. This lasts beyond disability or incapacity. A person does not forgo any of his or her legal rights by signing a **DPOA**. The document can be modified or revoked at any time prior to disability or incapacity. It is a very useful document because it allows the "incapacitated" to make his or her own decisions to the extent possible. It also gives the "incapacitated" person a choice in who will serve as the alternate decision maker. A Durable Power of Attorney can be signed only when one is "competent" to do so. It is very important to consider naming an alternate agent in the event that the first agent predeceases the protected person. The document must be notarized. Two witnesses are recommended as well.

guardianship --- This is the most restrictive form of alternative decision making, requiring a court order. The guardian must report annually to the court. The "ward" (person subject to the guardianship) loses all of his or her rights, and is not considered competent to make decisions. The person

requesting the guardianship must prove by clear and convincing evidence that the proposed ward is not competent.

**living will** --- A document signed by an individual in which he or she expresses what his or her desires are in the event of a terminal illness or irreversible coma. It should be notarized and witnessed, and can be included in a Durable Power of Attorney.

medical durable power of attorney ---Same as a Durable Power of Attorney except specifically designed for medical decision making.

### representative payeeship --- A

representative payee is a person appointed by the Social Security Administration to handle all of the protected person's Social Security affairs. In order to be appointed, a person must file an application with the Social Security office and have medical verification that the protected person is not capable of handling his or her own Social Security matters.

springing durable power of attorney --Same as the durable power of attorney
except that it becomes effective upon
disability or incapacity. A definition of
disability or capacity must be included in the
document.

**trust** --- A legal entity in itself, capable of owning property. A trust is managed by a trustee for the benefit of another (beneficiary). It is possible to be your own trustee. A trust is most often used for estate planning purposes or to protect the assets of another. It is sometimes used by people who want to ensure that they will be cared for in later years. Can be a good estate planning tool; however, can be more costly than a will or probate, depending upon the size of the estate involved.

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# **EVALUATION FORM**

The Saratoga County Long Term Care Services Directory, Seventh Edition

We hope that you find the Services Directory informative and easy to use. We would like to hear your comments, concerns, and suggestions regarding this and future editions of the Directory. Please take a few minutes to complete this evaluation form. Then, simply remove it from the directory and either fax it to us at 518-884-4104 or mail it back to us at 152 West High Street, Ballston Spa, NY 12020. Thank you for your time and interest in the Services Directory.

	this directory: very helpful somewhat helpful not helpful
I found	d this directory:
	very easy to use
	somewhat easy to use
	difficult to use
	re editions, I would like to see
	re editions, I would like to see
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THANK YOU.